



## Transit Advisory Council (TAC) Meeting Minutes

### *Mission Statement*

*The Mission of the Transit Advisory Council (TAC) is to advocate for and assist with the implementation of the Carroll County Transportation Development Plan (TDP)*

**Meeting Date:** 3/9/20

**Start Time:** 3:00

**Location:** County Office Building, Room 105

**Chairperson:** Jenny Graybill

**Vice-Chair:** Brian Keseling

**County Deputy Director:**

Topic	Discussion
<b>Attendance:</b>	<b>Stacey Nash, Scott Graf, Tammy Black, Larry Burbank, Commissioner Frazier, Jenny Graybill, Dana Lunceford, Crystal Winebrenner, Lou Yeager, Mary Lane, Heidi Pepin, Jen Milam, Gina Valentine, Carol Wilson, Karen Bernard, Kristine Herold, Angela Bond, Barbara Thomas, Tracy Harmon, Greg Kahlert</b>
<b>Welcome &amp; Brief Introductions</b>	Jenny Graybill called to order the meeting at approximately 3:00 p.m. at the Carroll County Office Building.
<b>Establishment of Quorum</b>	A quorum was established
<b>Approval of Minutes</b>	November 2019 and January 2020 minutes were approved
<b>Committees:</b>	<ul style="list-style-type: none"> <li>• Executive Committee: Goal setting update</li> <li>• Rider Experience Committee: none</li> <li>• TDP Committee: no update</li> </ul>
<b>Ridership Report</b>	<p>Quarterly report will be discussed at the next meeting as we are mid quarter.</p> <ul style="list-style-type: none"> <li>• Expecting a 3% increase in passenger trips</li> <li>• Expecting an increase in denials 18% from FY19 3<sup>rd</sup> quarter. Most of which are same day</li> <li>• Started free deviations to CCPL (12 all to Westminster) none to YSB</li> <li>• Still working on upgrade to software which will allow for client accounts &amp; will have better reporting</li> <li>• Recognition for the CTS drivers through the Tornado. There were no accidents or injuries.</li> </ul>
<b>County Report</b>	<ul style="list-style-type: none"> <li>• Annual grant was approved by the commissioners this week</li> <li>• Commissioner Frazier has suggested we go back before the board for full funding to expand hours from 6-6, should we not receive that grant funding</li> <li>• Submitted another grant to FTA for 3 replacement buses</li> </ul>
<b>Planning Report</b>	<ul style="list-style-type: none"> <li>• Comprehensive re-zoning plan may result in new commercial property – mostly in the South Carroll area</li> </ul>
<b>Neighbor Ride Presentation</b>	<ul style="list-style-type: none"> <li>• Non-profit ride-share in Howard County (<a href="https://www.neighborride.org/">https://www.neighborride.org/</a>) – presented by Mr. Greg Kahlert</li> <li>• Have been in business for 15 years</li> <li>• Have a new scheduling system that is very advanced – we might be able to get a demo</li> <li>• All volunteer drivers with their own vehicles</li> <li>• Budget is about \$500,000/year – includes a government subsidy</li> <li>• Were asked if they wanted to expand into Carroll, they are not interested at this time, but would be available to work with a non-profit in Carroll</li> </ul>



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	<ul style="list-style-type: none"> <li>• List of questions will be collected by Jenny and forwarded to Mr. Kahlert             <ul style="list-style-type: none"> <li>○ Concerns with liability, funding, cost and impact on current service</li> </ul> </li> <li>• Would we have any interest in having something like this in Carroll?</li> </ul>
<b>Goal Settings</b>	<ul style="list-style-type: none"> <li>• Reviewed goals set at last meeting             <ul style="list-style-type: none"> <li>○ Did You Know Flyer (one for TrailBlazer and one for CTS in general)                 <ul style="list-style-type: none"> <li>▪ Use a ‘Did You Know’ thought for social media – one per month</li> <li>▪ Put up in buses &amp; at agencies</li> </ul> </li> <li>○ MTA is upgrading their fare system in the next year, and are including all counties should we start at state-wide system – long range forecast</li> <li>○ Crystal to reach out to the municipalities</li> <li>○ Getting quotes to add “Anyone Can Ride” on the buses</li> <li>○ Ridership Event on TrailBlazers for agency representatives. <b>Postponed for now</b></li> <li>○ Mystery Riders for both TrailBlazer &amp; Demand Response</li> <li>○ New TrailBlazer map on the website                 <ul style="list-style-type: none"> <li>▪ Getting quotes on a map to be put at BEREC</li> </ul> </li> <li>○ Update on the TrailBlazer Info Session – might just focus on individual agency trainings</li> <li>○ Advertising on the buses is available – Information will be at next meeting</li> </ul> </li> </ul>
<b>Adjournment</b>	Meeting adjourned
<b>Next Meeting Date</b>	<b>Next meeting date is May 11th at 3:00 pm in the County Office Building, Room 105</b>