# **Citizen Services Non-Profits Summary**

	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Access Carroll	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
The Arc Carroll County	237,860	250,240	250,240	257,750	3.00%	3.00%
CHANGE, Inc.	237,860	250,240	250,240	277,740	10.99%	10.99%
Family and Children's Services	339,380	369,560	369,560	369,560	0.00%	0.00%
Flying Colors of Success	38,370	88,290	88,290	42,300	-52.09%	-52.09%
Human Services Program	1,124,610	1,147,100	1,147,100	1,170,040	2.00%	2.00%
Mosaic Community Services	104,450	105,490	105,490	106,540	1.00%	1.00%
Rape Crisis Intervention Services	90,850	136,160	136,160	142,970	5.00%	5.00%
Target Community and Ed. Services	237,860	250,240	250,240	257,750	3.00%	3.00%
Youth Services Bureau	704,270	792,360	792,360	883,210	11.47%	11.47%
Total Citizen Services Non-Profits	\$3,135,510	\$3,409,680	\$3,409,680	\$3,527,860	3.47%	3.47%

#### **Mission and Goals**

Citizen Services Non-Profit Service Providers is a functional grouping of agencies that provide a variety of services to fulfill the basic needs of children, youth, older adults, and the disabled in the community. The Department of Citizen Services is the coordinating agency for all human service functions funded by Carroll County Government.

#### Goals include:

- Linking citizens to community services
- Reducing the risk of crime and substance abuse, with attention to prevention, enforcement, and treatment, and focusing on youth and families

## Highlights, Changes, and Useful Information

The non-profit agencies are funded at the discretion of the Commissioners. This funding is to offset part of the cost of services the County would likely provide if they were not made available to citizens through the non-profits.

### **Budget Changes**

- The Arc Carroll County and Target Community Education Services increase due to a 1% planned increase and additional \$5,010 of ongoing funding in FY 18.
- One-time funding of \$25,000 is included in CHANGE, Inc. for an HVAC and LED lighting project.
- Family and Children's Services Domestic Violence and Sexual Abuse have been combined into one budget.
- Flying Colors of Success decreases due to one-time funding of \$48,000 for the purchase of a vehicle in FY 17.
- Additional funding of \$75,000 is included in Youth Service Bureau for substance abuse treatment.

## **Access Carroll**

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	20,000	20,000	20,000	20,000	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### **Contact**

Tammy Black, RN, BSN- Executive Director (410) 871-1478 Chizuko M. Godwin, Budget Analyst (410) 386-2082 <a href="http://www.accesscarroll.org/">http://www.accesscarroll.org/</a>

## **Mission and Goals**

To champion health and provide quality, integrated health care services for low-income residents of Carroll County.

#### Goals include:

- Increase the number of pro bono or discount providers
- Increase the number of people receiving coordinated healthcare

## **Description**

Access Carroll is a primary care medical office located at 10 Distillery Drive in Westminster, MD. Access Carroll provides free medical care and health education to uninsured Carroll County residents who are at 200% or below the Federal Poverty Level. The organization estimates roughly 24,000 people in the County qualify for treatment. Patients are seen on an appointment basis by nurse practitioners, physicians, or physician assistants and donations are accepted. In addition to primary healthcare, services also include:

- Medication Assistance
- Laboratory Testing
- Radiology Testing
- Referrals to Specialists
- Family Dental Services

In addition to the direct contribution of \$20,000, the County provides Access Carroll with \$266,000 of in-kind services through building space at the Citizen Services Distillery Building.

## **Program Highlights**

- Access Carroll serviced 8,994 individual patients, including 1,024 new clients in FY 16.
- Access Carroll formed a partnership with Carroll County Health Department to provide behavioral health care in FY 17 and has been recognized as a model for innovative usage of resources by the Governor's Office.

## **Budget Changes**

This budget is held flat from FY 17.

The Arc Carroll County

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	237,860	250,240	250,240	257,750	3.00%	3.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$237,860	\$250,240	\$250,240	\$257,750	3.00%	3.00%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### Contact

Donald Rowe, Executive Director (410) 848-4124 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.arccarroll.com

### **Mission and Goals**

To support the efforts of people with cognitive and developmental disabilities to define and realize their goals in life.

#### Goals include:

- Promote, expand, and enhance the name, image, and services of The Arc throughout the community
- Evaluate all programs and service areas for relevance and quality of services and supports for clients
- Raise program quality through staff input and innovation by creating person-centered services
- Identify the needs of the people who are served
- Maximize the use of monetary assets by prioritizing needs and investing responsibly for the future
- Expand staff development to include formal orientation for new hires and targeted trainings to address complex needs
- Develop and enhance the relationships and partnerships with major stakeholders
- Become the most dynamic and sought after provider of services without boundaries

## **Description**

The Arc Carroll County is a non-profit organization located at 180 Kriders Church Road, Westminster, MD. The Arc organizes the numerous services it provides to individuals with cognitive and developmental disabilities into three primary service departments:

- Community Living programs
- Day Services programs
- Transportation services

The Community Living program creates personalized living arrangements in a community-based setting. Services in the program include respite care, adaptive equipment, architectural modifications, personal care, health services, in-home support, medical supplies, and transportation.

The Day Services program provides a variety of opportunities to assist people in realizing their career and employment goals through vocational and job development training, paid employment opportunities with local businesses, and job retention services.

Transportation services provides door-to-door transportation to people participating in The Arc sponsored programs and services as well as daily transportation to over 200 students attending specialized programs in Carroll County Public Schools.

## **Program Highlights**

In FY 16:

- Employment services were provided to 126 individuals.
- Individual and family support services were provided to 73 clients.
- Residential services were provided to 27 clients.

## **Budget Changes**

A 1% increase is included, as well as an additional \$5,010 of ongoing funding.

## CHANGE, Inc.

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	237,860	250,240	250,240	277,740	10.99%	10.99%
Capital	0	0	0	0	0.00%	0.00%
Total	\$237,860	\$250,240	\$250,240	\$277,740	10.99%	10.99%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### Contact

Michael F. Shriver, Executive Director (410) 876-2179 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.changeinc.cc/

#### Mission and Goals

To support individuals with disabilities to achieve community integration and independence through personal choices by providing necessary resources, training, and tools for growth.

#### Goals include:

- Foster an environment that promotes cooperation in the community for the success of each individual
- Communicate clearly, truthfully, and constructively in all interactions with all facets of our community
- Work towards encouraging an environment that embraces trust and commitment
- Pursue higher standards that promote an environment that encourages creativity, innovation, and interdepartmental collaboration
- Work together in an environment that recognizes and celebrates communal successes and individual accomplishments

## **Description**

CHANGE, Inc. is a non-profit organization located at 115 Stoner Avenue, Westminster, MD, that provides the following programs for individuals with developmental and intellectual disabilities:

- Day Habilitation with daily transportation
- Vocational Program
- Transitional Program
- Family and Individual Support Services
- Respite Inn

Clients in the Day Habilitation Program receive support, training, and assistance in activities of daily living, including basic hygiene, mobility, communications, and personal care. Services include a therapeutic pool, a community volunteer program, and daily transportation.

The Vocational Program provides a sheltered workshop environment and supported employment opportunities for 65 individuals.

The Transition program is for clients who no longer wish to participate in the Vocational Program or who need more socialization, work opportunities, or structured group programming.

Family and Individual Support Services provide respite care, in home personal assistance, and other services to families and individuals.

The Respite Inn provides temporary care for children and adults in a comfortable home-like environment. Clients come prepared with a list of activities that they would like to do during their stay.

## **Program Highlights**

- In FY 16, 237 individuals were served.
- Vocational Opportunities for Independent Change and Empowerment (VOICE) is a new program that works with the clients on in-home living skills.

### **Budget Changes**

A 1% increase is included, as well as one-time funding of \$25,000 for an HVAC and LED lighting project.

Family and Children's Services

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	339,380	369,560	369,560	369,560	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$339,380	\$369,560	\$369,560	\$369,560	0.00%	0.00%
<b>Employees FIE</b>	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### **Contact**

Kelley Rainey, Director of Carroll County Programs (410) 876-1233

Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.fcsmd.org

## **Mission and Goals**

To transform the lives of children and adults by providing opportunities to build self-confidence, resilience, and hope.

#### Goals include:

- Foster safety, resiliency, and stability for families impacted by crime and violence
- Expand capacity, infrastructure, and efficiency to increase the number of victims served, particularly those that are in special classes or who have been traditionally underserved
- Contribute to a more cohesive and streamlined victim services system that is more accessible and responsive
- Educate law enforcement, the court system, service providers, and the public about the devastating emotional, psychological, and physical effects that crime and violence have on victims and the options available to those victims

## **Description**

Family and Children's Services (FCS) of Central Maryland located at 22 North Court Street, Westminster, MD, is a private, non-profit, non-sectarian social services agency that provides specialized programs to victims of domestic violence, sexual assault, childhood sexual and physical abuse, and neglect and elder abuse. The emphasis of Family Violence Project is on developing and implementing strategies specifically intended to move families impacted by crime and violence from crisis and vulnerability to safety and stability. FCS has been providing services to clients suffering from domestic violence since 1977. Services include:

- Twenty-four hour hotline, emergency counseling, and shelter at the DVP Safe House.
- DVP Safe House offers up to 60 days of safe shelter, individual and group counseling and therapy, education, ongoing case management, and support groups.
- Legal representation, court accompaniment, and assistance obtaining resources for victims.

- Outreach, with police accompaniment, as follow-up to 911 calls (First Step Projects).
- Court-ordered and voluntary programs include: Abuser Intervention, Anger Management, and Appropriate Responses to Abuse.

## **Program Highlights**

- Created a formal relationship with One Love Foundation to have prevention in place for dating relationship violence with 16-24 age group.
- Hired a part-time psychiatrist to provide services to children, adolescents and adults.
- FCS began working with Carroll County Public Schools and reached 180 students in the last academic quarter.
- FCS continues to play an important role in implementing the Lethality Assessment Program (LAP), an 11-question screening tool that allows all law enforcement agencies and first responders in the County to better assess victims' needs for early intervention and connect them with immediate help. Currently FCS is working with McDaniel and Access Carroll to implement the LAP by spring of 2017.

## **Budget Changes**

- Domestic Violence and Sexual Abuse budgets have been combined, beginning in FY 18, and renamed as Family and Children's Services.
- The funding level is held flat from FY 17.

**Flying Colors of Success** 

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	38,370	88,290	88,290	42,300	-52.09%	-52.09%
Capital	0	0	0	0	0.00%	0.00%
Total	\$38,370	\$88,290	\$88,290	\$42,300	-52.09%	-52.09%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### Contact

C. Michael Hardesty, M.S. President/CEO (410) 876-0838 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.flyingcolorsofsuccess.org/

#### Mission and Goals

To provide the highest quality community-based support designed to enhance the quality of life and increase the independence of people with disabilities and special needs.

#### Goals include:

- Provide quality community-based residential services to citizens with intellectual and developmental disabilities in single family homes throughout Carroll County
- Develop and provide specialized one-on-one day services for individuals ineligible for, or who elect not to attend, traditional day programs
- Develop handicap accessible housing, and serve as a model for other organizations and citizens
- Provide a handicap respite resource
- Provide advocacy/support to students with intellectual disabilities transitioning from Carroll County Public Schools

## **Description**

Flying Colors of Success (FCS, Inc.) was founded by the Kennedy Krieger Institute in 1991 and established as a private non-profit organization. FCS, Inc. administrative offices are located at 88 East Main Street, Westminster, MD. FCS, Inc. is licensed to provide residential services, family and individual support services, respite, community supported living arrangements, and day program services. The residential program operates 365 days a year and provides 24 hour support. FCS, Inc. provides transportation for medical appointments, as well as social and recreational activities. Direct support staff is trained in health, safety, and behavioral support. Quality Assurance Staff monitor the programs to assure client needs are met.

## **Program Highlights**

In FY 16, FCS, Inc. provided residential services for 32 individuals and day services to nine, for a total of 41 individuals.

## **Budget Changes**

Operating decreases due to one-time funding of \$48,000 for a vehicle in FY 17, partially offset by a 5% increase in base funding.

**Human Services Program** 

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	1,124,610	1,147,100	1,147,100	1,170,040	2.00%	2.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$1,124,610	\$1,147,100	\$1,147,100	\$1,170,040	2.00%	2.00%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### **Contact**

Angela Gustus, Executive Director (410) 386-6620 Chizuko M. Godwin, Budget Analyst (410) 386-2082

http://www.hspinc.org/

## **Mission and Goals**

To help improve the quality of life and self-sufficiency of atrisk and low-income Carroll County residents by providing assistance with basic needs, advocacy, linkages to resources, and opportunities to enhance life skills. Services involve three main divisions: emergency assistance, housing and shelters for the homeless, and a family support center.

#### Goals include:

To assist low-income and at-risk residents with:

- Employment
- Education
- Income management
- Housing
- Emergency services
- Nutrition
- Self-sufficiency

#### **Description**

Human Services Program (HSP) located at 10 Distillery Drive, Westminster, MD, is a private, non-profit agency. HSP is the County's designated Community Action Agency (CAA) that serves as the point of entry for accessing the many countywide services that fight poverty and promote self-sufficiency for low-income individuals and families to enable them to achieve economic independence. Programs and Services offered include:

- Emergency and Energy
- Family Support Center
- Child and Adult Food Programs
- Shelters:
  - Safe Haven Shelter
  - o Cold Weather Shelter
  - o The Woman and Children's Shelter
  - o The Intact Family Shelter
  - Men's Shelter
- Housing:
  - o Rental Allowance Program (RAP)
  - o Homeless Prevention Program

Constituents Served:

	Clients	Households
FY 13	12,274	4,952
FY 14	12,534	5,277
FY 15	9,911	4,973
FY16	10,395	4,166

In addition to the direct contribution of \$1,170,040, the County provides Human Service Programs with \$679,000 of estimated in-kind services through building space at the Citizen Services Distillery Building and \$208,000 for the space provided for Safe Haven.

## **Program Highlights**

In FY 16:

- Emergency Assistance assisted 272 households.
- Women's Shelter housed 52 adults and 44 children.
- Cold Weather Shelter served 164 adults.
- Safe Haven served 47 adults.
- Workforce Development served 119 clients and Second Chances free store served 3,161 households.

### **Budget Changes**

A 2% increase is included.

**Mosaic Community Services** 

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	104,450	105,490	105,490	106,540	1.00%	1.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$104,450	\$105,490	\$105,490	\$106,540	1.00%	1.00%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### Contact

Jeff Richardson, Executive Director (410-453-9553 Chizuko M. Godwin, Budget Analyst (410) 386-2082 <a href="http://www.mosaicinc.org/">http://www.mosaicinc.org/</a>

## **Mission and Goals**

Mosaic Community Services is a comprehensive non-profit community behavioral health organization devoted to enhancing the quality of life for those with mental illness and promoting their recovery through effective, community-based, outcome-focused services that are consumer-driven, flexible, and comprehensive.

#### Goals include:

- Provide quality outpatient mental health psychiatric treatment services and therapy
- Provide crisis and case management services
- Provide in-home and off-site based Psychiatric Rehabilitation services for up to 30 Carroll County adults with severe mental illness at any one time
- Provide Residential Rehabilitation Housing for up to 28 county residents with severe mental illness at any one time
- Provide a comprehensive corporate compliance and quality improvement program to evaluate treatment outcomes and develop process improvement

## **Description**

Mosaic Community Services, Inc. is a non-profit mental health organization located in the Granite House at 288 E. Green Street, Westminster, MD. Granite House (a program of Mosaic Community Services, Inc.) is Carroll County's largest provider of publicly supported outpatient mental health services to adults and older teens. The organization's two primary services include the clinic and group practice and the Psychiatric Rehabilitation Program.

## **Program Highlights**

The mental health clinic and group practice serves over 1,300 people at any one time, including over 1,000 consumers in the Public Mental Health System. Treatment services include:

- Psychiatric evaluation
- Medication evaluation, treatment, and monitoring
- Individual, group, and family therapy
- Treatment planning and coordination
- Case management and coordination with other providers

The Psychiatric Rehabilitation Program provides skills training and support to individuals with severe and persistent mental illness. The elements of this program include:

- A housing program, which serves up to 28 people in agency-operated housing and another 30 in their own homes.
- A day rehabilitation program, which provides group services to individuals designed to improve social skills, self-esteem, and daily life coping.
- Vocational pathways, a supported employment program, uses evidence-based technologies to help as many as 60 disabled individuals become employed.

In FY 16, 15,619 clients were served.

## **Budget Changes**

A 1% increase is included.

**Rape Crisis Intervention Service** 

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	90,850	136,160	136,160	142,970	5.00%	5.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$90,850	\$136,160	\$136,160	\$142,970	5.00%	5.00%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### **Contact**

Janice Kispert, CEO (410) 857-0900 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.rapecrisiscc.org

## **Mission and Goals**

To provide counseling and support services to citizens hurt by sexual violence and to eliminate sexual violence in Carroll County through education and advocacy.

#### Goals include:

- Develop service plans for clients receiving in-person counseling
- Have clients meet their goals as outlined in their service plans in order to have their files closed
- Provide education regarding healthy relationships and sexual abuse and assault prevention to youth in the Carroll County public middle schools

### **Description**

Rape Crisis Intervention Service (RCIS) of Carroll County, Inc. is a private non-profit organization located at 224 North Center Street, Room 102, Westminster, MD. RCIS serves residents of Carroll County aged 12 and older who have been affected by any type of sexual violence.

The following aspects of service make RCIS unique among other service providers in Carroll County:

- Free confidential crisis counseling services are available on a walk-in basis, and same day service is provided.
- The 24-hour hotline provides fast access, confidentiality, and is staffed by certified volunteers.
- Accompaniment services to police stations, hospitals, and courts are available.
- Victims do not need to disclose their name or personal financial information to access services.
- Minors do not require parental permission or knowledge to obtain services or information.

All services are of a short duration with most clients completing treatment within a period of six months. The County funds are used primarily to support crisis intervention services, education programs, outreach services, and overhead costs. Treatment services are provided to both victims and families.

In addition to the direct contribution of \$142,970, the County provides RCIS with \$39,000 of estimated in-kind services through building space.

## **Program Highlights**

- RCIS formed a partnership with Carroll County State's Attorney's Office to provide all high schools with a program on relationship violence.
- RCIS expanded its outreach effort to Carroll County middle and high schools to provide sexual assault prevention education.
- 211 individuals were served.
- 296 Hotline calls were received.
- 115 face-to-face interventions were provided.
- 130 individual and group therapy sessions were provided.

## **Budget Changes**

A 5% increase is included.

# **Target Community and Educational Services**

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	237,860	250,240	250,240	257,750	3.00%	3.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$237,860	\$250,240	\$250,240	\$257,750	3.00%	3.00%
<b>Employees FIE</b>	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### Contact

Thomas Zirpoli, President & CEO (410) 848-9090 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.targetcommunity.org/

#### Mission and Goals

Enhance the lives of individuals with developmental and physical disabilities through quality, community-based residential, vocational, recreational, and family support services.

#### Goals include:

- 100% of clients in Residential Services will score satisfied or higher concerning their current living arrangement.
- 100% of clients in Vocational Services will be satisfied with their current job placement.
- 100% of clients in Recreational Services will be provided community-based recreational opportunities.
- 100% of clients in Family Support Services will score satisfied or higher concerning these services.

## **Description**

Target Community and Educational Services, Inc. is a non-profit organization located at 111 Stoner Avenue, Westminster, MD. Target provides residential, vocational, recreational, and family support services to children and adults with developmental disabilities. Target services include:

- Residential / Community Living Services
- Vocational Services
- Recreational Services
- Family Support Services
- Autism Program

#### Target programs include:

- Seven alternative-living unit houses owned by Target and occupied by no more than three developmentally disabled adults under the direct care of staff
- Supervision, support, and direct care to clients who choose to live with their family or in their own home
- Assistance to individuals in finding jobs
- Job-coaching support and helping individuals earn a competitive wage

- A partnership with Carroll County Public Schools to provide a School-to-Work transaction program for students with disabilities leaving the public school system, but not ready for college or employment
- An autism program that provides in-home support, services, and respite for families in Carroll County who have children with autism

The Winchester Country Inn is the former home of William Winchester, the founder of Westminster, MD. It is located on the property used by Target Community and Educational Services, Inc. The Inn is a functioning tearoom and gift shop, as well as a vocational training site, for individuals with developmental disabilities.

## **Program Highlights**

The table below shows the number of clients Target served in FY 14 through FY 16:

Type of Service	FY 14	FY 15	FY 16
Alternative Living Services	21	19	19
Family Support Services	18	18	16
Autism Program	26	32	31
Supportive Employment	29	28	29
Rehabilitative Services	45	37	49
Post-Secondary	13	12	10
Day Program	20	21	22
Total	172	167	176

## **Budget Changes**

A 1% increase is included, as well as an additional \$5,010 of ongoing funding.

## **Youth Services Bureau**

Description	Actual FY 16	Original Budget FY 17	Adjusted Budget FY 17	Budget FY 18	% Change From Orig. FY 17	% Change From Adj. FY 17
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	704,270	792,360	792,360	883,210	11.47%	11.47%
Capital	0	0	0	0	0.00%	0.00%
Total	\$704,270	\$792,360	\$792,360	\$883,210	11.47%	11.47%
<b>Employees FIE</b>	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

#### Contact

Lynn Davis, Executive Director (410) 848-2500 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.ccysb.org/

#### **Mission and Goals**

To provide a continuum of community-based mental health and substance abuse services for children, adults, and families in Carroll County. The Carroll County Youth Service Bureau (CCYSB) uses a multi-disciplinary approach to deliver prevention, intervention, and treatment services in the least restrictive and most cost effective manner. In the true spirit of the helping profession, CCYSB is dedicated to excellence in service, innovation in programming, and responsiveness to our community.

#### Goals include:

- Maximize potential of youth by advocating for, providing, and supporting high-quality counseling
- Provide crisis intervention services by way of suicide intervention and potential for violence assessments
- Direct children and families to other appropriate resources when services at CCYSB are at capacity
- Provide educational and outreach services to children, parents, adults, and organizations in the community
- Deter youth from delinquent activities through early intervention and prevention activities
- Identify physical and social conditions that provide opportunities for growth and healthy maturation for youth
- Provide home-based, case management, intensive counseling and support services through mobile treatment and family preservation services
- Provide quality service by staying current in clinical knowledge and statistical trends and by continually evaluating the effectiveness through a quality assurance system

## **Description**

CCYSB operates from 59 Kate Wagner Road, Westminster, MD. Serving the Carroll County community since 1972, CCYSB is an outpatient mental health clinic for children, adults, and families and the organization receives oversight licensing and certification from the MD Departments of Health

and Mental Hygiene (DHMH) and Juvenile Services (DJS). The Local Management Board (LMB) also provides oversight. On July 1, 2011 CCYSB took over the management of the substance abuse services formally provided by Junction, Inc.

CCYSB clients possess a variety of behavioral and emotional illnesses and can include at-risk and severely emotionally disturbed children, adolescents, and adults, as well as the chronically mentally ill. With a strong focus on prevention through early intervention, education, and recognition that children, adults, and families may require different services, CCYSB has developed a continuum of services to meet individual needs. Services currently provided include:

- Alcohol and Substance Abuse Services
- Violence Assessment Program
- Assertive Community Treatment
- Intensive Family Preservation Services
- Safe and Stable Family Preservation Program
- Brief Strategic Family Therapy
- Parenting Education Workshops
- Suicide/Self-Injury Intervention Program
- Interactive Group Therapy
- Parents as Teachers
- Dialectical Behavioral Therapy

## **Program Highlights**

In FY 16 CCYSB served:

- 3,073 clients
- 61 individuals in Assertive Community Treatment
- 35 families in Safe and Stable Family Preservation
- 53 at-risk families through Brief Strategic Family Therapy
- 71 new cases were opened in the Substance Abuse Service between 7/1/16 and 12/31/16

#### **Budget Changes**

A 2% increase is included, as well as an additional \$75,000 of ongoing funding for substance abuse treatment. This is the second year of additional funding for substance abuse treatment and is planned to increase to a cumulative \$500,000 in FY 22.