



## 2023 COVID-19 Benefits Update

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The federal government recently announced significant changes that impact the Supplemental Nutrition Assistance Program (SNAP) and Medical Assistance programs (MA). The changes will end some benefits and services that were temporarily made available to customers due to the Public Health Emergency (PHE) during the COVID -19 Pandemic.

The federal decision ends SNAP Emergency Allotments and a pandemic-era prohibition on closing active MA cases. Emergency Allotments are extra SNAP benefits provided to eligible households since April 2020. All SNAP households will see a decrease in benefits due to this policy change. Also, the State will start closing MA cases if the recipient is no longer eligible due to changes in household circumstances or fails to renew his or her case.

The specific change in SNAP benefit amount is the result of a recent federal law; therefore, it is **not** subject to the fair hearing regulations. 7 CFR 271.7(f)

Supplemental Nutrition Assistance Program (SNAP) – Emergency Allotments end February 28, 2023

Federal reinstatement of Medical Assistance (MA) Recertification requirements on April 30, 2023

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## Flexible Options Available to You!

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**On Line** -Visit [mymdthink.maryland.gov](https://mymdthink.maryland.gov) to view details of your benefits! With a myMDTHINK account, you can see the status of your application, access notices that your local department of social services has sent to you, view documents you have submitted, apply for new benefits programs, renew your benefits, report a change, and much more. Login or create an account today!



**By Phone** - Marylanders are welcome to call our Department's Customer Call Center at 1-800-332-6347 (TTY 1-800-735-2258), available from 8:30 a.m. to 5:00 p.m., Monday-Friday. Did you know? Generally, the days with the shortest call wait times are Thursday and Fridays.



**In Person** - Visit your local Department of Social Services where staff will be happy to assist. Not sure where your local office is located? Visit <https://dhs.maryland.gov/local-offices/> for a list of the local offices located in all 23 counties and throughout Baltimore City.

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## Electronic Benefit Transfer (EBT) Card

For questions regarding EBT Cards, please call 1-800-997-2222. You may also manage your EBT account online at [www.connectebt.com](http://www.connectebt.com). Help prevent EBT fraud! Visit [dhs.maryland.gov/learn-ebt-fraud](https://dhs.maryland.gov/learn-ebt-fraud) for helpful tips and information on how you can help safeguard your EBT card.



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